

# Teen Parent Services Exit Interview

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Dear Parent,

You and your child recently left our Early Learning Center. To help us make decisions about the child services we provide, please fill out the Exit Interview online or print and send to Teen Parent Services 3017 East 31st St. Minneapolis, MN 55406.

Your feedback and assistance is greatly appreciated. Thank you.

1. How satisfied were you with the overall quality of your child's care? (please circle a number)

(Very Dissatisfied) 1 2 3 4 5 (Very Satisfied)

2. With which aspects of your child's program were you most satisfied? (check all that apply)

- How the staff interacted with the children
- Physical environment
- Daily activities
- Transportation
- Special activities (school events, field trips, etc.)
- Support with Child Care Assistance/Scholarships
- Other (please specify):

3. With which aspects of your child's program were you most dissatisfied? (check all that apply)

- How the staff interacted with the children
- Physical environment
- Daily activities
- Transportation
- Special activities (school events, field trips, etc.)
- Support with Child Care Assistance/Scholarships
- Other (please specify):

4. Why did you decide to withdraw your child from the program?

- No longer convenient because of transportation
- Child entering kindergarten
- No longer convenient because of job change
- No longer convenient because of address change
- Child Care Assistance
- Dissatisfied with child's care (please specify under "additional comments" below)
- Other (please specify under "additional comments" below)

Additional Comments:

5. Once your child leaves our program, they will be:

- Attending child care at a different location
- Attending child care at a family child care home
- Cared for in their own home

**or**

- I graduated and I am no longer eligible for TPS

6. Would you recommend our program to a friend?

- Yes
- No (if no, please let us know why under “addition comments” below)
- Maybe

Additional Comments:

7. How do you think we can improve?

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Thank you for the opportunity to care for you and your child.

We appreciate you, your time and your feedback.